

# ITS Resource Center Home

## Configuring my Mobile Device for HillConnect E-mail

### Contact Information

Help Desk & Training Services  
315-859-4181  
helpdesk@hamilton.edu

M-F 8 a.m. - 10 p.m.  
Sa-Su 10 a.m. - 10 p.m.

ITS will provide documentation and generic settings for configuring your mobile device/smart phone to connect to HillConnect services (HillMail, HillCal) to the Hamilton Wireless network. We recommend you refer to the Google Mobile Device support pages for your specific device and to the documentation provided by your wireless carrier (Verizon, AT&T, Sprint) or/and your smart phone manufacturer (iPhone/Android/Blackberry/Windows Mobile).

This page details configuring your mobile device to synchronize it with your HillConnect e-mail and calendar. Visit our [secure wireless page](#) to configure your mobile device to use Hamilton's secure wireless network.

### Configuring Your Mobile Device

Google supports the following devices for e-mail and calendar access. The ITS Help Desk is happy to take your call (x4181), but we have no way to guarantee that HillConnect and Hamilton's wireless network will be compatible with all smart phones and mobile devices.

<b>Please read this first:</b> <a href="#">What's the difference between Google Sync and IMAP</a>		
Device	Google Sync Setup	IMAP Setup
BlackBerry	<a href="#">BlackBerry Google Sync</a>	<a href="#">BlackBerry IMAP</a> <b>Note: Gmail IMAP access is not officially supported for BlackBerry devices at this time.</b>
iOS Devices	<a href="#">iOS Google Sync</a>	
Google Android	<a href="#">Android Google Sync</a>	
Palm Pre/Pixie	Use device Web browser	
Palm OS	Not officially supported by Google	

Windows Mobile	<a href="#">Window Mobile</a> <a href="#">Google Sync</a>	<a href="#">Windows Mobile IMAP</a>
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[Return to HillConnect Homepage](#)

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