ITS Resource Center Home

Getting Started With Information Technology

Contact Information
Help Desk & Training Services
315-859-4181
helpdesk@hamilton.edu
Hours:
M-F 8:30 a.m. - 4:30 p.m.
Sa-Su 10 a.m. - 10 p.m.

This page connects new and returning members of the Hamilton College community to the most up-to-date information on networking, personal computer systems and standards. Whether you've never been to Hamilton, or you've just been away for a semester or two, this is the place to find out about the information technology environment.

Why Bring a Laptop Computer to Campus?

- The campus has universally distributed connectivity via ethernet and wireless. This will make it easy for you to use your computer anywhere on campus (e.g., in the library), even bring it to class or the place you most prefer to study
- You will want to continue to use your computer when you go home for breaks
- Laptops take up less space in your room
- If you have a problem, laptops can be easily transported to our Help Desk

What do I Need to Know About Bringing a Computer to Campus?
Have a computer you need connected to the Hamilton network? Want to purchase your own computer, and be sure it can be connected to the network? Follow this link for information on minimum and recommended system requirements and network connectivity.

Virus Protection

- Virus Protection Information

Policy Note

Hamilton College requires all existing and all incoming students to install Anti-Virus software on their personal computers by the end of the second week of classes each semester. Failure to do so can result in the loss of connectivity to the Hamilton College network until up-to-date Anti-virus software is installed. Anti-virus software (AVG for Windows and Sophos & iAntivirus for Macintosh) is provided free to all students. Other anti-virus products may be substituted for Hamilton supported Anti-Virus as long as they are kept current.

Contact Us

E-mail us at: helpdesk@hamilton.edu

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Or, if you just want to hear a friendly voice, phone 315-859-4181. We'll be sure that someone gets back to you within one business day.

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