

ITS Resource Center Home

VPN for Remote Desktop

Contact Information

Help Desk & Training Services

315-859-4181

helpdesk@hamilton.edu

M-F 8 a.m. - 10 p.m.

Sa-Su 10 a.m. - 10 p.m.

Background

Who does this affect? Any Hamilton employee connecting to on-campus resources, *from off-campus*, using a Remote Desktop connection (Mac or Windows).

What: Employees will need to use a secure connection through what is known as a virtual private network (VPN) BEFORE using Remote Desktop. A VPN connection is not required if you want to check your email from off-campus, use My Hamilton or Webadvisor.

Why: To improve our data security. Remote Desktop through an insecure connection is known to be a common point of attack for hackers.

Please direct questions to the Help Desk at 859-4181. Thank you for your help in improving the security of our information environment.

Last Updated: August 15, 2014