ITS Resource Center Home

Connecting to the Guest Wireless Network

Contact Information

Help Desk & Training Services
315-859-4181
helpdesk@hamilton.edu

M-F 8 a.m. - 10 p.m.
Sa-Su 10 a.m. - 10 p.m.

To obtain the wireless guest username and password, you can visit Burke Library's circulation desk or contact the Help Desk.

Connecting With Mac OS X:

1. Click on the airport icon at the top of the screen near the clock and click on **ap-hamilton** in the drop-down list.
2. Open a web browser (Firefox, Safari, etc.) and it will open the guest wireless access webpage. **NOTE:** You'll likely get a certificate error message and will need to accept the certificate or continue to the webpage.
3. Enter the guest username and password provided and click **Agree** and login. You'll now have internet access.

Connecting With Windows XP, Vista, 7:

1. Right-click on the wireless icon at the bottom of the screen and click on **View available wireless networks**. (Or, do whatever you normally do to find a wireless network).
2. Select **ap-hamilton** and click **Connect**.
3. Open a web browser (Firefox, Internet Explorer, etc.) and it will open the guest wireless access webpage. **NOTE:** You'll likely get a certificate error message and will need to accept the certificate or continue to the webpage.
4. Enter the guest username and password provided and click **Agree** and login. You'll now have internet access.

Guest Wireless Access is Available in the Following Locations:

- Athletic Facilities (Bristol Pool, Field House, Love Field, Sage Rink, Stueben Field, Little Squash Center)
- Beinecke Village (including Annex Tolles Pavilion)
- Bristol Center
- Burke Library
- Buttrick House
- Café Opus (McEwen)
- Fitness Center (conference area)
- Sadove Student Center
- Science Center

- Kirner Johnson (KJ)
- Kennedy Center for Theatre and the Studio Arts
- Siuda Admissions House/Financial Aid House (1st floor)
- Wellin Museum

How to Get Support

If you have trouble connecting to or using the guest wireless network, please contact the ITS Help Desk at 315-859-4181 (or just x4181 from a campus phone). Please be sure to identify yourself as a guest or visitor to the college to ensure that you receive the proper technical support.

Help Desk Hours

Academic Year

- M-Fri: 8:30am – 10:00pm
- Sat –Sun: 10:00am – 10:00pm

Summer Hours

- M-Fri: 8:00am – 4:00pm

Last Updated: October 6, 2014