

ITS Resource Center Home

Blackboard Compatible Browsers

Contact Information

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Blackboard Recommendations on Browsers and Plugins

Blackboard has [their own page of information](#) on browsers, browser settings, and plugins, and common issues.

Windows Client Configurations

Windows 8: IE 11/10; Firefox Final Release Channel; Google Chrome (stable release channel)
Windows 7: IE 11/10/9; Firefox Final Release Channel; Google Chrome (stable release channel)

Macintosh Client Configurations

Safari 7 or 6; Firefox Final Release Channel; Google Chrome (stable release channel)

Java Support

A few features of Blackboard Learn require the latest version of Sun JRE 7. The JRE can be downloaded from [Oracle Technetwork](#). The Java version should be automatically updated for Macintosh users, but Windows users may need to enable this or update manually.

Suggested Browser Settings

Blackboard needs to use cookies, popups and Java scripting. Check the following settings on your browser (these instructions assume Internet Explorer on Windows, but other browsers will be similar):

To enable cookies in IE:

1. Click on "Tools" in the menu bar
2. Choose "Internet Options"
3. Click on "Privacy" tab
4. Slide bar to medium or low
5. Click on "Apply"

To allow popups in IE:

1. Click on "Tools" in the menu bar
2. Choose "Internet Options"
3. Click on "Privacy" tab

4. In the Popup Blocker area, click the Settings button
5. Enter blackboard.hamilton.edu in the "Address of Web Site to Allow" field and click Add
6. Click on "Close"
7. Click on "OK"

Note: make sure that any third-party popup blocking software is disabled.

To enable Java scripting in IE:

1. Click on "Tools" in the menu bar
2. Choose "Internet Options"
3. Click on "Security" tab
4. Click on the "Internet" icon
5. Click on "Custom Level" button
6. Scroll down until you see "Scripting of Java Applets" (under Scripting). Set this to "enable".
7. Click on "OK"

CAUTION: Be sure that you don't unintentionally modify any other settings.

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