

ITS Resource Center Home

Backup

Contact Information

Help Desk & Training Services
315-859-4181
helpdesk@hamilton.edu

M-F 8 a.m. - 10 p.m.
Sa-Su 10 a.m. - 10 p.m.

Student Information

Hamilton College provides students with a modest amount of server storage ([SSS](#)). While the space provided is usually sufficient for storing documents, it is not sufficient for storing backup copies of music, video, photos or exceptionally large project files. Students may request additional space for academic purposes. For backing up all your critical files (academic and personal) we recommend purchasing an external hard drive. When selecting a drive, please be certain to confirm it is compatible with the operating system on your computer (Windows or Macintosh). Some external drives are designed for rugged use (they come with a protective rubberized bumper). If the drive you are considering does not come with this level of protection, it is wise to purchase a neoprene sleeve or similar protective pouch for the drive. Lastly, some new computers come with USB 3 and/or Firewire 800 ports. You may want to purchase a drive that can take advantage of the faster file transfer rates these ports can deliver.

How to use Time Machine on a personal Macintosh computer: <http://support.apple.com/kb/ht1553>

Employee Information

Hamilton College provides a cloud-based backup solution called CrashPlan for the primary office computers of employees and faculty. For more information about this service and resources for installing and using it, please visit the following page: [CrashPlan Welcome Page](#)

Backups and protection of files stored on college computer equipment are the responsibility of the user of that equipment. Department members are responsible for ensuring that critical files are backed up in their areas. Policy on Information - [Personal Data](#)

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