Library
• Audio/Visual Department
• Graphic Artist
• Content

ITS
• Computer Labs with student technology support

MPC
• Hardware & Software
• Content
• Student and Professional Support
Why did this work so well?

- The “New Factor”
  - New equipment & technologies
  - New staff
  - New concepts
  - “New” space
Our Common Values

- Services were designed based on what’s good for the users
- Student learning was the main goal of multimedia support
- Both sides wanted multimedia available to STUDENTS
How did it work?

• Our common values
• Support from above
• Creating “model” projects
• The “New” factor
Information Commons

- A physical space where research and technology are seamlessly available to users – including the space, the equipment, and the professional support.
Information Commons

- Service Areas
  - Extended referral services
  - Library Classroom reservations for group study
  - Joint service point
Anticipated Problems

- Having 2 different organizations work together
- Change factor
- Sharing physical space
Unanticipated Problems

- Our 2 models of student support were more different than we thought
  - IT support students instructionally through faculty & technically through student workers
  - Librarians see Reference Desk as most crucial point of contact

- A myriad of practical decisions to be made
Why it will work!

- We see it as meeting user needs
- We have seen the other collaborations work for users, so we believe in it
- When you look back, it isn’t really that long a time frame after all
ITS and the LIBRARY are NOT MERGING!

Thank you for your time
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