LITS Incident Response Process Anyone End Start **Identifies Event** Reports Event Incident Responders No No Perform Initial Ongoing Triage while Triage and Yes Yes Is Event an Notify LITS Incident Reporting details and Is Incident Ascertain the extent Inform IMT Manager Incident? any needs to the LITS Resolved? of the problem IMT Open ticket and **LITS Incident Commander** s incident HERT Yes Notify HERT and/or Activate LITS and/or Security Incident **Grey Castle** incident? Management Team No Provide Leadership and Direction Actions during incident and finalizing incident. Post-Incident Tasks Management LITS Incident Team Conducts Manage Incident Oversee internal and Conduct Post-**Document and Close** external resources Notifications Response Mortem Ticket